

# SWAN TRUMPETS



WINTER 2017



ISSUE NO. 22



## GP Retirement news

We are sad to announce that Dr Jenny Ford will be retiring at the end of January 2018. Dr Ford has been looking after patients for over 12 years at Liphook Village Surgery, and she will be missed by us all, but we wish her all the best in her well-deserved retirement.

Dr Steve Buckley, a current partner in Swan Medical Group, is going to be working from Liphook Village Surgery from the beginning of February and will be taking on responsibility for Dr Ford's patient list. Dr Buckley is a full-time partner, and will be based at Liphook for 4 days a week.

Further news that I am pleased to announce is that Dr Tom James-Cattell is becoming a partner within Swan Medical Group from the beginning of February. Tom has been working for us as a Salaried GP since 2015 after completing his GP training with us before that, so we are delighted to be welcoming him as a new 8-session partner, based at Swan Surgery. Dr James-Cattell will be taking on responsibility for Dr Buckley's patient list in Petersfield.

Finally, Dr Andy Cairns who semi-retired in January 2016, and has been working for us on a part-time basis for the last 2 years, is now retiring completely at the end of December 2017. Dr Cairns has been with Swan Surgery for 31 years and has looked after generations of local families and patients and is well known within the community. This retirement is very well-deserved and we wish Andy all the best in his retirement.

## New GPs

We have also been busy recruiting new GPs and we are delighted to welcome Dr Will Driver and Dr Nicola Wood to the Swan Medical Group team. Dr Driver and Dr Wood have started with us at the beginning of December and are both based at Swan Surgery. Both come to us with excellent credentials and we feel they will be an asset to Swan Medical Group helping to strengthen our workforce for the future.

### Electronic Consultations

We have now gone live with electronic consultations at Liphook so this service is now available across both of our sites, just visit either of our websites:

[www.liphookvillagesurgery.co.uk](http://www.liphookvillagesurgery.co.uk) or

[www.swansurgery.co.uk](http://www.swansurgery.co.uk)

and scroll down the homepage to 'Contact our Doctors online' section.



### Happy Christmas!

We would like to wish all our patients a very happy Christmas and a healthy 2018 from the whole team .



### Direct To Your Doctor Update

In order to improve our service to you we have changed the times you can book a routine call with the GP to between 8.30am and 3pm. Emergency calls will be dealt with between 3pm and 6.30 pm.

This has significantly improved workload pressures for our GP's which is having a positive outcome for our patients. We always appreciate your opinions/feedback. Any comments



can be made using the Friends and Family Test tablet in Reception or ask at the desk for a form.

### Great news!

We are delighted to announce that we are now classified as 'Learning Disability friendly' across both our sites in Petersfield & Liphook.



### New Pharmacist at SMG—Aris Loli

Hello to all, my name is Aris (or if easier: Harry) and I have just recently started my new job role as a pharmacist for the Swan Medical Group. I am delighted to be part of such a big and expert team and I look forward to assist in any way that I can. I graduated from the University of Portsmouth in 2010 and since then I have been working as a pharmacist in various places across Hampshire.



I come from the Mediterranean region, specifically Greece. I do miss the sun and hot weather occasionally but I tend to easily overcome that since everyone here is always very helpful and nice. I am interested particularly in managing people with long term conditions such as hypertension and people on medicines that require monitoring such as methotrexate/lithium. I would also like to provide help and advice to any patient regarding medicines' optimisation, dose adjustments, medicines' shortages and substitutions. And if there's anything else I could assist you with I would be delighted to offer my help.

In my spare time I like spending it with my two young daughters and playing football with friends.

### Flu campaign

Just a reminder that if you are eligible and have not yet had your flu vaccination its not too late, please contact us to book it in, or alternatively just walk into either site at anytime.



### GP extended access

Did you know that there are now services running at various hubs locally that enables patients to see a Nurse or GP outside of our practice hours? These appointment's will be offered routinely to patients but please feel free to request this if it suits your needs.

### Amazing Medical Facts

- For an adult human, taking just one step uses up to 200 muscles
- Bone is five times stronger than a steel bar of the same width, but it is brittle and can fracture on impact
- The body can detect taste in .0015 seconds, which is faster than the blink of an eye

