



THE SWAN SURGERY  
Caring for you, by knowing you.

# Swan Medical Group

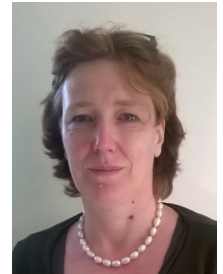
Newsletter— Summer 2018



[www.swansurgery.co.uk](http://www.swansurgery.co.uk) and [www.liphookvillagesurgery.co.uk](http://www.liphookvillagesurgery.co.uk)

## Partners and GP update

We are sad to announce that Dr Joanna Hobbs will be leaving us in November 2018. Dr Hobbs has been looking after patients for over 13 years at Liphook Village Surgery but although she's not quite ready to retire yet, she wants to reduce her working hours and workload and so is moving onto other things. She will be missed by us all, but we wish her all the best in the future.



Dr Emma McEvoy will be taking on Dr Hobbs' patient list from November and she will also be working three days per week, we will be introducing Dr McEvoy in the Autumn newsletter.

We have welcomed Dr Peter Milton to the practice this month (at the Liphook site), you can read more about him on page two.

We are delighted to announce that Dr Ericka Good had a beautiful baby girl on the 24th April, they have named her Elenie May Millard weighing 7'11lbs, they are both doing very well, we look forward to welcoming back Dr Good after her Maternity leave in early 2019. In the meantime Dr Ben Arnold is looking after Dr Goods' patients, you can also read about him on page two of this newsletter.

## GDPR.....

As you know, the General Data Protection Regulations (GDPR) became legislation on the 25<sup>th</sup> May. Further to recent training that we have been given on this, we have updated our Fair Processing notice which explains how we process, use and share your information and medical records. To view this please visit one of our websites: [www.swansurgery.co.uk](http://www.swansurgery.co.uk) or [www.liphookvillagesurgery.co.uk](http://www.liphookvillagesurgery.co.uk)

Standards of confidentiality apply to all health professionals, administrative and ancillary staff – including receptionists, secretaries, practice managers, cleaners and maintenance staff who are bound by contracts of employment to maintain confidentiality at all times.



## Patient Access, sign up now!

Have you set up your account yet? You can request repeat medication, book a GP phone call and more. The app can be used on your phone, tablet or computer, please ask at Reception or see our website for more information and how to sign up.



## NHS Health Checks

If you're in the 40-74 age group without a pre-existing condition, you are entitled to a free NHS Health Check every five years.

It can tell you whether you're at higher risk of getting certain health problems like Diabetes, Stroke & Heart Disease.

It can also detect potential health problems before they do real damage and provide advice on what to look out for.

We do actively contact eligible patients and are currently taking part in a pilot to help shape the system for practices in the future, so if you are contacted it is highly recommended to make the most of this free health check, do contact us for more information.



## Hayfever

Pollen levels are very high at the moment, if you need help for hayfever speak to your pharmacist in the first instance, they can give advice and suggest the best treatments, like antihistamine drops, tablets or nasal sprays to help with your symptoms.

If things don't improve after taking medicines from the pharmacy, then its time to contact us for further help.



## The Swan Medical Group is Research

### Active

Conducting high-quality clinical research helps us to keep improving NHS care by finding out which treatments work best.

In this practice, you might be asked to take part in a clinical research study. Alternatively, if you are interested please ask our staff about clinical studies suitable for you.

Taking part in a clinical research study is voluntary and can be a rewarding experience.

## Health Information Week

2-8 July 2018

#HIW2018

Follow on Twitter @Healthinfoweek

Health Information Week (HIW) is a multi-sector campaign to promote the good quality health resources that are available to the public. This campaign aims to encourage partnership working across sectors and benefit all staff and the public by raising awareness of the resources that are available to them.

## Introducing Dr Peter Milton

I qualified from Imperial College in 2008 and completed my post-graduate and specialist medical training in London. I have a keen interest in cardiovascular medicine and diabetes but first and foremost consider myself a true generalist. I have recently relocated to the area with my young family and am excited to establish my role with the Swan Medical Group at the Liphook Village Surgery. Outside of work I enjoy running and have started exploring the Surrey hills with my cocker spaniel! I also enjoy rugby, golf, and travel.



## Introducing Dr Ben Arnold

I qualified from the University of Southampton in 2008 and have been working around the local area since then. I have come to Swan Medical Group to cover Dr Ericka Good's maternity leave.

I enjoy the variety that working as a GP gives me, any medical problem can walk through the door and trying to work out what's going on with the patient at the centre of that process is what I enjoy the most. I am happy being a generalist and can also undertake joint injections (shoulder, knee, hip) as well as having worked in the Eye Department during my training so feel more comfortable with eye-related problems than most GP's.

Outside of work I enjoy spending time with family (wife, 3 kids and dog!); exercising and running when time permits. I also love going down to the sea with my stand up paddle board and having a paddle when the weather allows!



## How Many Patients?

Did you know, our list size  
now stands at **20,038**



patients since we merged Swan Surgery and Liphook Village Surgery!

## Rate Our Service

**We want to hear from you!**

**Visit our NHS Choices Pages to rate our surgeries, staff and services, simply visit [www.nhs.uk](http://www.nhs.uk) and search for Swan Medical Group, then choose your relevant site, thank you.**